SATISFACTION GUARANTEE

We guarantee all of our products to be free of defects in materials and workmanship. We will replace any failed wood part free of charge for as long as you own your furniture.

Every order is custom made by our skilled craftspeople and we want our customers to be completely satisfied with the results. You may exchange any particular model if it does not provide the expected comfort. Or you may return it within 30 days and receive a refund less shipping, if we cannot provide adjustments satisfactory to you.

Natural leather shows occasional minor defects (scars or healed insect bites) that cannot be avoided completely, and should be considered proof of the natural origin of this material.

ORDERING

Whether you order by phone, mail or fax, you may want to use the order form at right to gather all your relevant information in a systematic manner. Please be sure to match up the correct fabric price codes for your order. Business hours are Mon-Fri, 9-5.

PHONE ORDERS: (800) 451-7247 or (978) 281-5276
FAX ORDERS: (978) 282-0344 (credit card only)
MAIL ORDERS: Klein Design Inc.
99 Sadler Street
Gloucester, MA 01930

PAYMENT

We welcome checks, money orders and credit cards (MasterCard, VISA, Discover and American Express). Checks are deposited two weeks prior to shipping, and credit charges are processed at the time of shipping.

SHIPPING

Brigger furniture is made to order and will be shipped within 4-6 weeks after receipt of your order. Furniture is shipped via UPS Ground Service to all fifty states. Refer to the Shipping Charges table below to determine your shipping costs for each item. Please note that UPS requires a street address. International shipments available via Bax Global.

Most Brigger furniture is shipped disassembled. It is quick to assemble in a few simple steps. Chairs, rockers and ottomans go together with just four hex screws. Sofas, loveseats and recliners require a few additional steps. All necessary tools are included with your furniture.

Shipping Charges

(Subject to change without notice)

	LEG SUPPORT, FOOTSTAND	OTTOMAN	CHAIR* ROCKER* RECLINER LOVESEAT	SOFA	MODSEAT**
CT, MA, ME, NH, RI, VT	$ 7	$ 11	$ 19	$ 35	$ 24
DE, NJ, NY	7	13	21	39	26
DC, MD, OH, PA	8	15	23	43	28
GA, IL, IN, KY, MI, NC, SC, TN, VA, WI, WV	8	17	27	49	32
AL, AR, FL, IA, LA, MN, MO, MS, NE	9	19	33	57	38
CO, KS, ND, OK, SD, TX	10	21	38	64	43
AZ, CA, ID, MT, NM, NV, OR, UT, WA, WY	12	24	45	74	50
AK, HI	44	73	139	217	144

* We can ship a Leg Support (LS), Ottoman (O) or Footstand (FS) in the same box as a chair or rocker.
** Price for each modseat unit. Calculate double for ModLoveseats, triple for ModSofas.

CODE	DESCRIPTION	FABRIC CODE AND COLOR	WOOD AND STAIN	QTY	ITEM PRICE	SHIPPING	TOTAL PRICE

MERCHANDISE TOTAL

5% SALES TAX (MA ONLY)

GRAND TOTAL

METHOD OF PAYMENT

☐ CHECK ☐ VISA ☐ MASTERCARD ☐ AMERICAN EXPRESS ☐ DISCOVER

CREDIT CARD #: _____ EXP. DATE _____

SIGNATURE _____

ORDERED BY:

NAME _____
STREET _____
CITY _____ STATE _____ ZIP _____
EMAIL _____
PHONE (DAY) _____ EVE _____

SHIP TO: (IF DIFFERENT FROM ABOVE)

NAME _____
STREET _____
CITY _____ STATE _____ ZIP _____
EMAIL _____
PHONE (DAY) _____ EVE _____

SWATCHES

To request 2"x4" swatches free of charge, add them at right or call us toll-free.

GIFT CERTIFICATES

Give a gift of comfort to someone you care about! We'll send a gift certificate worth any amount you choose. Specify on form or call (800) 451-7247 to order.